

06 June 2018

Customer Notice:

Minor disruption to Acceptance & Deliveries on 11 June 2018 due to Cargo Management System Upgrade

dnata will be upgrading our Cargo Management System at all ports from 10 June 2018 22:00 AEST through to 11 June 2018 06:00 AEST. During this 8 hour outage, dnata will not be able to accept or deliver any shipments.

dnata does not expect delays for departing flights during the outage period as processing and reporting requirements would have been completed prior to outage.

Please be informed that you should plan for any collection and deliveries of shipments with your local cargo manager prior to being onsite.

dnata apologizes for the short but necessary disruption required to provide an improved service to our customers and will endeavor to recover acceptance and deliveries as quickly as possible.

Your local cargo manager will be able to assist should you require any further clarification.

Please do not hesitate to contact them directly:

Station	Local Manager	Contact Number
Adelaide	Andrew Speight	+618 8150 1100
Brisbane	Milo Hartley	+617 3635 4610
Melbourne	Luke Ellis	+613 8318 7726
Perth	Duncan Cooke	+618 9474 8229
Sydney	Damian Yee	+612 9352 7946

dnata appreciates your continued support and patience.

Yours sincerely,



Terence Yong
Head of Cargo
dnata